

Pathlore Hotfix PRN399 FOR SP5

1. Download Pathlore Hotfix PRN399 for SP5
2. Go to C:\temp
3. Open the folder “Pathlore Hotfix PRN399 for SP5”
 - Double click on the icon for PRN399 (Triangle shaped icon)
4. An “**Open File – Security Warning**” window will appear with the text, “The publisher could not be verified. Are you sure you want to run this software?”
 - **Click “run”**
5. A winzip self extractor window should open.
 - Extract or unzip the files to C:\temp
6. The LMS Updater window opens with the text:

Contents: LMS Patch PRN399
Built: April 27, 2007

Click Next to see the hotfix instructions, after which LMS Updater will begin searching for files to be updated.

 - **Click [next]**
7. The “Hotfix instructions” page opens and displays the text:

“Important Information”, which is followed by notes on the installation and a tech support number.

 - **Click [continue hotfix]**

8. The LMS Updater window opens with the text:

“Searching local drives for LMS files. This may take a few minutes.”

Next you have the option to view a log file by clicking next or exiting the program.

- **Click [next]**

9. The LMS Update windows opens with the text:

The LMS Updater found ## LMS files to be updated. Click Next to continue.

- **Click [next]**

The LMS Updater window opens with the text:

LMS Updater is finished updating files. Update log saved to:
C:\temp\LMSUpdateLog.txt

There were ## errors! Please review the log and call the Technical Support if necessary.
Click next to view the Update log

****Note – IGNORE THE ERRORS**

- **Click [exit]**

[End]

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